

TECHNICAL BULLETIN

Information for individuals, families and community agencies

Number: 9

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Hurricane Sandy & Billing

The Department would like to extend our gratitude to those who were committed to ensuring the safety of our Participants and hope that everyone fared well during and after the storm.

We have received some questions regarding billing for the two days October 29th and 30th, 2012 (Monday and Tuesday) that the State was closed.

Question: Since the State was closed due to a declaration of emergency, will the Agency still be able to bill for day services provided to Participants?

Answer: If your Agency provided day services and your Agency is authorized to provide day services for the Participant, you may bill HP for reimbursement.

Question: Participants we support residentially go to many different day programs some of which were closed on Tuesday and we had to provide in home day services. Will we be allowed to bill through that day program for the in home day services we provided?

Answer: If the day program authorization was not with your agency, the authorized agency can bill and reimburse you for your services. Be sure that you bill the agency for the services so that they can document that a service was provided.